

# **Riding Volunteer**

- Have you purchased a ticket to ride in the Great Vic?
- Want to fill some spare time helping the event run smoothly?
- Keen to get some money back on your entry fee?

### THE BIG PICTURE

Bicycle Network is a not-for-profit out to solve the problem of physical inactivity: two-thirds of Australian's don't get enough exercise. So, we're on a mission to make bike riding easier for everyone. The Great Victorian Bike Ride is a fun, friendly and challenging camping holiday where people can enjoy time on the bike with likeminded people. For volunteers, it's the opportunity to spend a week in another world, joining our canvas community to help pull off an extraordinary event, all while exploring the beautiful Victorian countryside.

### THE BASICS

First and foremost, a riding volunteer is a rider – they purchase an event entry and then come event time, they head out each day and enjoy the on-road experience! However, they also volunteer approximately 4 hours each day either before or after their riding. In return for this, riding volunteers are eligible to receive up to a 30% refund on their entry price. Riding volunteer options are only available for the 9-day ride option.

Riding volunteer positions available are:

- Bar team
- Campsite Services team
- Catering team
- Catering Equipment team
- Eco team

#### HOW IS THE REFUND DETERMINED?

Team Leaders will assess each riding volunteer on their team work and behaviour. If there are any issues that will affect a riding volunteer's refund this will be discussed on event. Key things that Team Leaders look for are whether you turn up on time, are open to working with your team, follow their direction, and can perform the tasks assigned to you.

## WHEN DO I GET MY MONEY BACK?

Correct bank details must be provided before the event. Your refund will then be processed as soon as your team leader provides feedback on your performance. We attempt to collect all information and process all refunds by the end of December, however if we have incorrect bank or contact details this may hold up your payment.