

# TRANSPORT STRATEGY REFRESH

## RESEARCH INSIGHTS

The City of Melbourne is refreshing its Transport Strategy.

From April to July 2018 we released a series of discussion papers to share big ideas and encourage debate.

For more information, visit [participate.melbourne.vic.gov.au/transportstrategy](http://participate.melbourne.vic.gov.au/transportstrategy)

## Participant profile

At the completion of the engagement period, the City of Melbourne received the following responses:



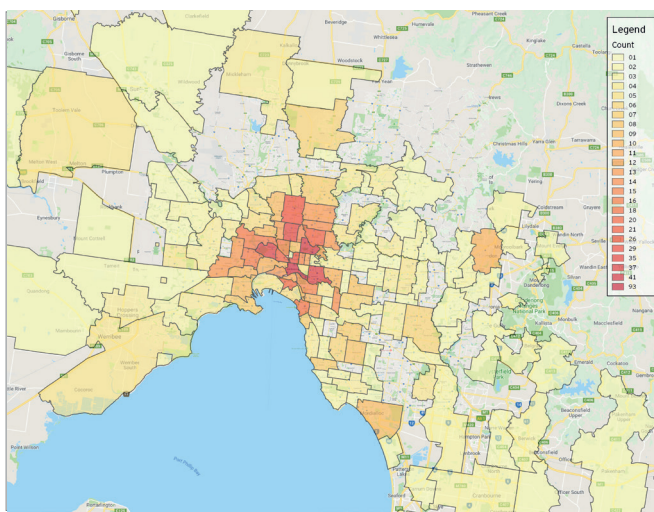
**1,024 submissions**  
via Participate on discussion papers



**252 submissions**  
via the Participate 'ideas forum'

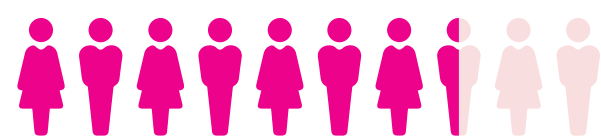


**40 submissions**  
via email and mail



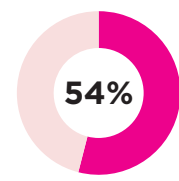
## What we heard

### 1 Walking

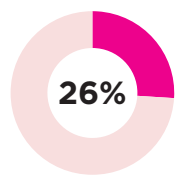


**74%** of 197 submissions support discussion paper suggestions

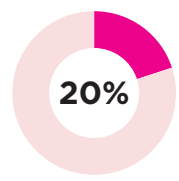
**Top 3 experiences**



Overcrowded footpaths



Poor pedestrian etiquette



Crossing times at intersections too short/infrequent

**Top 3 suggestions**



Widen footpaths



Create car-free zones



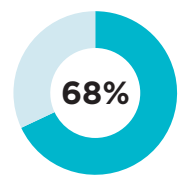
Improve traffic light timing

### 2 City space

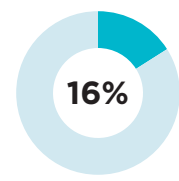


**87%** of 80 submissions support discussion paper suggestions

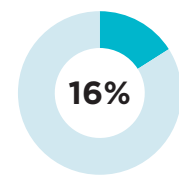
**Top 3 experiences**



Overcrowded footpaths and streets



Unsafe conditions, too few dedicated bike lanes



Too many cars and on-street parking in CBD

**Top 3 suggestions**



Create superblocks



Create a car-free CBD



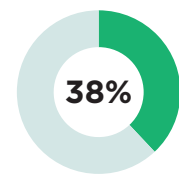
Reduce parking

### 3 Public transport network

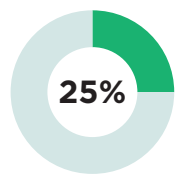


**63%** of 128 submissions support discussion paper suggestions

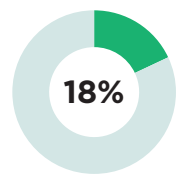
**Top 3 experiences**



Overcrowded public transport



Frequent delays



Delayed by traffic or signals

**Top 3 suggestions**



Dedicated lanes for buses/trams



More services added to PT timetables



Reduce on-street parking and cars in CBD

### 4 Emerging technology

Emerging technology received less community interest than other topics with only 18 submissions.

This precludes analysis on emerging technology community inputs. A selection of comments from participants is included below:

"All technologies must work as one to improve our transportation ecosystem. Reducing the use of autonomous vehicles where other transport options are available makes sense (i.e. inner city)."

"Mass transport should have the right of way on the roads. Driverless cars (and any single / low occupancy vehicles) should be giving way to trams and buses that serve many people, or to bike lanes that have a much higher volume of traffic."

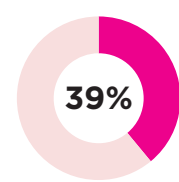
"People who can afford driverless cars will usually have enough disposable income that fees will not matter. I would prefer greater focus on public transport and the needs of people with disabilities. I would not like the unified monthly fee to be compulsory. I think people need to be able to choose their own mode of transport on their own."

### 5 Bicycles for everyday transport

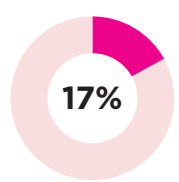


**90%** of 366 submissions support discussion paper suggestions

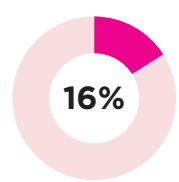
**Top 3 experiences**



Unsafe and intimidating conditions



Pedestrians and drivers who do not check for cyclists



Car-dooring or threat of car-dooring

**Top 3 suggestions**



Separated bike lanes



Protected intersections



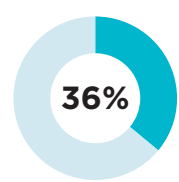
Improved safety for cyclists

### 6 Car parking

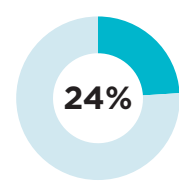


**67%** of 91 submissions support discussion paper suggestions

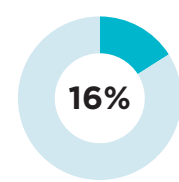
**Top 3 experiences**



Other modes of transport are not used enough



Too much of a focus on on-street parking



Too many cars in the city

**Top 3 suggestions**



Reduce on-street parking



Introduce more bike lanes and bike parking



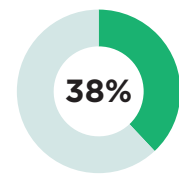
Implement more green areas

### 7 Motor vehicles

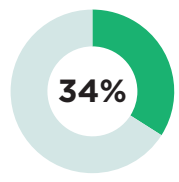


**60%** of 94 submissions support discussion paper suggestions

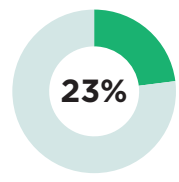
**Top 3 experiences**



Motor vehicles block intersections



Unsafe for pedestrian and cyclists



Traffic and congestion

**Top 3 suggestions**



Prioritise cyclists - improve infrastructure



Prioritise pedestrians - improve infrastructure



Reduce cars and car parking in the CBD

### 8 Road user pricing

(Reducing traffic for better streets)



**44%** of 39 submissions support discussion paper suggestions

"I'm in favour of this proposal and strategy. A per km charge proposal is a good proposal for addressing congestion, but it does seem complicated and possibly open for hacking and cheating. A congestion zone might be easier to implement. It's crucial that additional revenue be transparently allocated to public transport, walking, and cycling infrastructure."

**Top 3 suggestions**



Improve public transport first



Implement road user pricing



Improve pedestrian and bicycle infrastructure first