



RACV Great Victorian Bike Ride 2017

Terms and Conditions of Entry

These Terms and Conditions of Entry ("Entry Terms") are designed to enable the RACV Great Victorian Bike Ride 2017 from 25 November to 3 December 2017 (the "Ride") to run smoothly and safely. By registering to participate in the Ride, you (the "Ride Participant"), and any additional Ride Participants that you purchase entries for, accept and agree to be bound by these Entry Terms:

Entry requirements

1. The Ride Participant may elect to take part in the RACV Great Victorian Bike Ride 9-day Ride, 5-day Ride or the 3-day Ride ("Ride Options").
2. The Ride Participant may enter online, in person or over the phone with Bicycle Network. Changes may be made, refer to "Transfers" section. No changes to Ride Options will be guaranteed after 5pm, Wednesday 25 October 2017 (AEST).
3. The ride participant may also choose to purchase transport options, sleep easy accommodation and special meals ("ride extras") as facilitated by Bicycle Network.
4. If the Ride Participant is under the age of 18 years on the first day of the ride, the Ride Participant must have a Parent or Guardian sign the entry form and consent to his/her participation in the Ride.
5. If the Ride Participant is aged 15 years or younger on the first day of the Ride, the Ride Participant must be accompanied on the ride by a Parent/Guardian. The Parent/Guardian may agree that another adult, such as a School Teacher, can fulfil this role for them.
6. It is recommended that children under 12 years of age travel on a bike with a parent or guardian such as on a tandem, in a bike seat, trailer, tag-a-long or similar. For further details, please see [Babies and Toddlers on the RACV Great Victorian Bike Ride](#).
7. Bicycle Network may, in its absolute discretion and without giving reasons for its decision, accept or refuse an application for entry.

Ride Participant categories for fee structure

1. An adult is defined as a person who is 18 years or older on the first day of the Ride.
2. A youth is defined as a person who is between the ages of 17 years and 13 years on the first day of the Ride.
3. A child is defined as a person who is between the ages of 12 years and 6 years on the first day of the Ride.
4. An infant is defined as a person who is 5 years or under on the first day of the Ride.
5. A concession is defined as a person who currently holds a valid:
 - Health Care Card;
 - Pensioners Concession Card;
 - Victorian Public Transport Student Concession Card (or interstate equivalent);
 - Victorian Seniors Card (or interstate equivalent);
 - War Veterans / War Widows Concession Card or
 - Asylum Seekers Concession Card



Exclusive 2016 participant entry period

1. There is an exclusive 2016 Participant Entry Period from 5pm AEST Wednesday 30 November 2016 until 5pm AEST Friday 16 December 2016.
2. The exclusive 2016 Participant Entry Period is available to registered 2016 participants only.

Exclusive Bicycle Network member entry period

1. There is an exclusive member entry period from 9am AEST Monday 15 May 2017 until 5pm AEST Sunday 21 May 2017.
2. Ride Participants who enter during the member only exclusive period must be current, valid Bicycle Network members at the time of entry.
3. During this period, members will receive a discount on any coach transport of 50% off the full price.
4. To receive the discounted coach transport price, full payment must be received by 5pm AEST Sunday 21 May 2017.
5. To be eligible for the discount, the coach transport must be purchased with a ride entry.
6. Bicycle Network members cannot purchase transport on behalf of others during this exclusive period.

Exclusive promotional offers

1. Bicycle Network has the right to offer special promotional offers throughout the marketing campaigns as incentives to different segments of riders. These offers include value additions and discounts. These offers are not available to all riders and can be added or removed at the discretion of Bicycle Network.

Early bird entry

1. There is an exclusive earlybird period from 9am AEST Monday 22 May 2017 until 5pm Friday 11 August 2017.
2. To receive the early bird entry price, a deposit or full payment must be received by 5pm AEST Friday 11 August 2017.

Deposits

1. Deposits are non-refundable, with the exception of those applied to Child and Infant entries
2. Deposits payments are only accepted for 9-day and 5-day entries received by 5pm AEST Friday 11 August 2017.
3. Any 9-day, 5-day entries, received after 5pm AEST Friday 11 August 2017 are required to be paid in full at the time of purchase.
4. Deposits are not available for 3-day entries. All 3-day entries are required to be paid in full at the time of purchase.
5. Balance of deposits are due by 5pm AEST, Wednesday 30 August 2017.
6. Balance of payments not received by 5pm AEST, Wednesday 30 August 2017 will be deemed incomplete and Bicycle Network reserves the right to cancel the Ride Participant's entry.

Cancellations



1. If the Ride Participant wishes to cancel his/her participation in the Ride, the Ride Participant must notify Bicycle Network in writing, providing his/her name, address, rider number and reason for cancellation.
2. Written cancellations for 9-day and 5-day entries, received before 5pm AEST, Wednesday 30 August 2017 will be refunded their entry fee (excluding the \$200 deposit) and any Ride Extras.
3. Written cancellations for 3-day entries, received before 5pm AEST, Wednesday 30 August 2017 will be refunded for their entry fee, less \$200, and any Ride Extras.
4. Written cancellations for 9-day and 5-day entries, received after 5pm AEST, Wednesday 30 August 2017 and before 5pm AEST Wednesday 25 October 2017 will be refunded 50% of their entry fee (excluding the non-refundable \$200 deposit) and Ride Extras.
5. Written cancellations for 3-day entries, received after 5pm AEST, Wednesday 30 August 2017 and before 5pm AEST Wednesday 25 October 2017 will be refunded 50% of their entry fee, less \$200, and Ride Extras.
6. No refunds will be offered for cancellations received after 5pm AEST Wednesday 25 October 2017.
7. Once written cancellation has been received from the Ride Participant and processed by Bicycle Network, the Ride Participant can no longer transfer his/her ride ticket.
8. Except as otherwise stated in these Entry Terms, Bicycle Network is under no obligation to refund monies or entry fees due to non-use, cancellation, failure to participate or dissatisfaction by the Ride Participant.

Changes to Ride Extras

1. Ride Participants may add, change and remove Ride Extras until 5pm AEST Wednesday 25 October 2017 or until a Ride Extra is sold out. Changes after this date are not guaranteed.
2. If a change in Ride Extra means the balance payable is greater than the original payment, Ride Participant will be required to pay the difference via credit card. If a change in Ride Extra means the balance payable is less than the original payment, the Ride Participant must call Bicycle Network on 03 8376 8888 to request a refund. A \$20 administration fee applies to all changes to Ride Extras.
3. Any Ride Merchandise purchased are non-refundable. At the point of purchase, the product becomes the property of the buyer and will be distributed to the buyer at the allocated time.

Travel insurance

1. The Ride Participant may choose to purchase an external optional travel insurance policy to cover himself/herself in case of cancellation.
2. Bicycle Network members that participate in the ride have limited travel insurance cover as part of their membership. Refer to the [policy wording](#) for full details.
3. Bicycle Network highly recommends the Ride Participant consider purchasing Bicycle Network membership or external travel insurance prior to purchasing a Ride Entry.

Transfers, Upgrades and Downgrades

1. The Ride Participant may transfer his/her registration for the Ride. Transfers can be completed online via the Bicycle Network website or by written request to Bicycle Network. All transfers must be completed by 5pm AEST Wednesday 25 October 2017 To qualify for a transfer, the cancelling Ride Participant must supply Bicycle Network with the new Ride Participant's details at the time of the transfer.



2. A Ride Participant may upgrade his/her Ride Option to the 5-day or 9-day event from a shorter Ride Option. To upgrade, the Ride Participant must contact Bicycle Network on (03) 8376 8888 to request an upgrade and to pay the difference between the original Ride Option and the new Ride Option. A \$20 administration fee applies to all upgrades.
3. A Ride Participant may downgrade his/her ride ticket from the 5-day or 9-day ride to a shorter Ride Option. To downgrade, the Ride Participant must contact Bicycle Network on (03) 8376 8888 before 5pm AEST on Wednesday 30 August 2017 to request a downgrade and arrange a refund of the difference between the original Ride Option and new Ride Option. If the Ride Participant only paid a deposit for the original Ride Option, then the difference between the deposit and the new Ride Option must be paid in order for the downgrade to be processed. A \$20 administration fee applies to all downgrades.

Ride communications

1. Ride communications are principally made via email. If the Ride Participant does not have access to an email address, then he/she should make every effort to read the monthly email newsletter which will be posted on the RACV Great Victorian Bike Ride website at www.greatvic.com.au.
2. It is the Ride Participant's responsibility to read all information that is made available on the Bicycle Network website, in email newsletters, the Ride Guide and all other literature concerning the Ride.

Closing dates for entries

1. Early bird entries for the RACV Great Victorian Bike Ride must be paid by 5pm AEST Friday 11 Aug 2017. Online entries for the Ride close 5pm AEST Wednesday 25 October 2017, subject to availability. After this date, entries can be made by contacting Bicycle Network on (03) 8376 8888.

Acknowledgment and waiver

1. The Ride Participant acknowledges and agrees that participation in the Ride is inherently dangerous and that he/she participates in the Ride at his/her own risk.
2. In consideration of Bicycle Network permitting the Ride Participant to enter and participate in the Ride, the Ride Participant hereby releases and indemnifies Bicycle Network, the sponsors of the Ride and any of its respective representatives from and against all and any claims, suits, demands, liabilities, loss and damage (including indirect and consequential loss), costs, expenses and, interest, whether pursuant to common law or statute, that the Ride Participant may suffer or incur arising from or connected with the Ride Participant's participation in the Ride including as a result of the negligence, breach of duty, breach of care or other fault or responsibility of Bicycle Network, the sponsors of the ride and any of their respective representatives.
3. Acting Parent/ Guardians of children and/or youth who are Ride Participants consent to the under age child and/or youth participating in the Ride and agree to take full and sole responsibility for the child and or youth's safety and participation in the Ride.

Compliance with laws

1. During the Ride, the Ride Participant must comply with all traffic and road laws, all directions issued by Police and all instructions given by Bicycle Network at the Ride. Failure to do so may result in the Ride Participant being removed from the Ride.



2. The Ride Participant must wear an approved bicycle helmet securely fitted and fastened when riding a bicycle during the Ride. The helmet must meet the current Australian and New Zealand standard (AS/NZS 2063:2008).

Preparation, training, health and safety

1. The Ride Participant is responsible for ensuring that he/she has adequately prepared both physically and mentally for the Ride. If the Ride Participant has any health issues or doubts prior to the Ride, he/she should immediately seek appropriate medical advice.
2. If, during the Ride, the Ride Participant becomes ill or is injured, Bicycle Network will endeavour to arrange medical transport, usually in an ambulance. Any medical transport will be at the Ride Participant's expense. Bicycle Network recommends that Ride Participants hold current ambulance service membership and /or health insurance to cover such costs. Bicycle Network membership includes personal injury and public liability insurance for bike crashes in Australia and New Zealand. Refer to the policy details available at www.bicyclenetwork.com.au.
3. If a Ride Participant becomes seriously ill or injured and is unable to ride, the Ride Participant will be considered no longer participating in the Ride.
4. If a Ride Participant is diagnosed with a communicable disease whilst on the Ride, the Participant is required to immediately retire from the Ride.
5. If a Ride Participant is either expelled from, or chooses to discontinue the Ride, the Ride Participant is responsible for his/her own transport and associated costs.
6. If a Ride Participant engages the use of the Bicycle Network SAG Wagon on three (3) or more occasions, excluding medical or mechanical reasons, the Ride Participant will be asked to leave the ride, at the discretion of the Event Manager, and the Ride Participant's ride ticket will be cancelled.
7. A Ride Participant understands that should he/she fail to complete the required riding distance within a reasonably foreseen time frame, he/she will be required to be driven the remainder of the day's riding distance. Should the Ride Participant refuse, he/she will be considered outside of the Ride and accept all associated risks.

Mode of transport

1. Only human-powered, including recumbents and non-standard bicycles, and electric-powered bikes are permitted on the Ride.
2. Bicycle Network supports the use of electric-powered bicycles in line with its Ebike policy only, and any electric-powered bicycles or users who do not comply with the policy will not be permitted on the Ride.
3. The Ride Participant must ride a bicycle that is in a serviceable condition and complies with all relevant legislation.

Common sense

1. The Ride Participant must ride in a safe and responsible manner during the Ride and use common sense at all times.
2. The Ride Participant must exercise caution on all public roads and other thoroughfares and ride defensively and courteously.

Special requirements



1. When advised and where reasonably able to do so, Bicycle Network will endeavour to cater for people with disability.
2. Bicycle Network will consider written requests before the Ride for personal assistance with specific health matters including refrigeration of prescription drugs.
3. If a Ride Participant requires a sleep apnoea machine, he/she will be required to bring a battery powered machine. Bicycle Network will assist in charging the batteries each day, and will transport of this device.

Meal and dietary requirements

1. Bicycle Network offers five meal types during the Ride: Standard, Vegetarian, Gluten-free, Gluten-free Vegetarian and Vegan. Both Gluten Free options incur a \$100 surcharge and the Vegan incurs a \$150 surcharge.
2. All RACV Great Victorian Bike Ride meals will be produced without the inclusion of peanuts and other tree nuts. However, whilst reasonable measures are taken to ensure meals don't contain nuts, all meals are processed in a factory containing nuts and may contain traces of nuts.
3. Bicycle Network cannot cater for any other specific allergies (including but not limited to low fructose, low fodmap, etc.) and if the five available meal types do not meet a Ride Participant's dietary requirements, the Ride Participant must consider alternate ways in which to personally cater for his/her own meals.
4. Due to food safety regulations, Bicycle Network cannot, under any circumstances, facilitate the storage, transport or cooking of self-catered meals.
5. All meals served by Bicycle Network and its caterers are prepared in a controlled environment, and abide by all necessary food health and safety regulations. All nutritional data is available on the Bicycle Network website pre-event.

Behaviour

1. Ride Participants are not permitted onto the Campsite until 12pm daily, or unless specified otherwise.
2. Conduct which, in reasonable opinion of Bicycle Network, is inappropriate may result in the Ride Participant being expelled from the Ride.

Alcohol and illicit drugs

1. Bringing, consuming or possessing alcohol or illicit drugs on to the campsite is strictly prohibited. Ride Participant's must not remove alcohol from the licensed area.
2. Drunkenness or under-age drinking is not tolerated and will be referred to the Police.
3. The campsite is a non-smoking area. There are designated smoking areas outside of the campsite for this purpose.

Private support vehicles

1. Private support vehicles are not permitted on the Ride.

Photography

1. The Ride Participant acknowledges and agrees that he/she may be photographed or filmed during the Ride and consents to Bicycle Network using his/her picture and likeness contained in any photographs or film for the purpose of publicising the RACV Great Victorian Bike Ride and for promoting any future ride or event held by Bicycle Network.



Weather

1. The Ride is held outdoors and will proceed notwithstanding poor weather conditions on the day of the Ride. Bicycle Network is not liable to the Ride Participant for any loss, damage, cost or expense of any kind including, but not limited to, refund of entry fees, in the event of poor weather before or during the Ride.
2. Ride Participants are expected to take all care to prepare for adverse weather events incurring during the ride, and must come prepared with appropriate clothing and equipment for all weather.

Privacy

1. Bicycle Network collects, uses, discloses and otherwise handles Ride Participants personal information in accordance with the terms of its Privacy Policy Statement. All information remains the property of Bicycle Network.
2. The Ride Participant gives permission for his/her contact details to be passed onto suppliers and stakeholders for the fulfilment of event services. This includes, but is not limited to; **Event Aid, Ballarat Coachlines, AllTrails, Echo Printing, ChargeSpot, Race Atlas.**
3. The Ride Participant gives permission for his/her registration details to be shared with Ambulance Victoria, if required, to assist in facilitating an emergency response.

Other

1. Bicycle Network reserves the right, in its absolute discretion, to cancel, postpone, reschedule or change the time and/or place of the Ride and any of the Ride Options for any reason and at any time prior to the commencement of the Ride, without prior notice.
2. Bicycle Network is not or liable to the Ride Participant for any loss, damage, cost or expense, whether direct, indirect, incurred by the Ride Participant that may result from any action taken by Bicycle Network.
3. Bicycle Network reserves the right, in its absolute discretion, to refuse to allow the Ride Participant to participate in the Ride, or to remove the Ride Participant from the Ride for breach of these terms and conditions, or if it determines it appropriate to do so.
4. No animals are permitted on the Ride with the exception of an approved request made by a Ride Participant for a Guide Dog.
5. Bicycle Network will transport Ride Participants' luggage between campsites. Each Ride Participant is allowed one bag for luggage weighing up to 20kg or 2 bags weighing 10kg each. Overweight bags will not be handled by Bicycle Network and will incur a \$50 fee. Reasonable care will be taken with Ride Participants' luggage. Except as required by law, Bicycle Network does not accept any responsibility for loss or damage.
6. "Bicycle Network" means the Bicycle Network Victoria Incorporated ABN 41 026 835 903 and includes where appropriate Bicycle Network's employees, volunteers, agents, contractors and officers.
7. Bicycle Network reserves the right to alter these terms and conditions at any time. All registered Ride Participants who have agreed to the terms and conditions prior to these amendments will be notified of changes.
8. Bicycle Network recommends pregnant Ride Participants consult a medical professional prior to entry. For further details, please see [Pregnancy on the RACV Great Victorian Bike Ride.](#)

School Group Participants



1. Participants registering as a School Group are subject to all regular terms and conditions except when superseded by any of the following school group participant specific terms and conditions.
2. School group participants are not eligible for any promotional offers otherwise available to the general public
3. School group participants are required to nominate Suitably Qualified Adults as part the registration system.
4. A Suitably Qualified Adult according to Bicycle Network is an adult (over 18+) who satisfies the specific requirements to supervise students according to each particular school group and holds a current valid working with children check.
5. The act of booking a school group, acknowledges and accepts on behalf of all registering participants the terms and conditions of entry.
6. If any school group ride participant requires upgrade, downgrade of participant transfer, administration fees detailed in points 33,34 and 35 do not apply.
7. Once the balance of payment has been made, any downgraded ticket will not have the difference refunded.

Mobile phone charging

1. The sale of mobile phone charging via the Bicycle Network website is on behalf of the mobile phone charging contractor, ChargeSpot and is not operated by Bicycle Network.
2. Unlimited charging is per device, is not transferable between devices and cannot be used for charging of e-bikes
3. As such Bicycle Network is not liable for any for any loss, damage, cost or expense, whether direct or indirect, incurred by the Ride Participant that may result from any action taken by ChargeSpot.
4. ChargeSpot, is responsible for operating the mobile phone charging station on event, and as such the sale of all unlimited charging is subject to ChargeSpot's terms and conditions.