

3 Peaks Challenge 2012 | Volunteer Job Description

Job Details	
Job Title:	Rest Area Marshal – Hotham Heights
Team:	Hotham Heights Rest Area Crew
Team size:	4
Report to:	Rest Area Team Leader
Duties location:	Hotham Heights
Uniform:	Long sleeve polo shirt and cap
Equipment supplied:	Rest area equipment including; pop up marquee, trestle table, chairs, rubbish bins, first aid kit and supplies, mechanical bike repair kit, safety vests and communications equipment.
Shift times:	Sunday 11 March: 10am – 3pm, pack up commencing at 2:30pm
Experience / skills required:	Good communication skills and awareness of rider needs.
Physical work:	Yes
Sitting / standing:	Mostly standing
Outdoor exposure:	Yes
Rider contact:	Yes, direct rider contact
The Challenge – role, responsibilities and outcomes	
Role description:	You will work with the team to set up, man and pack down the Hotham Heights rest area. You will prepare the rest area items in a presentable manner to riders, where you will assist and service riders as required. Please note that Hotham Heights is limited in what it offers riders as it is intended to have a presence at the top of the climb where riders are encouraged to continue on to Dinner Plain.
Key responsibilities:	<ul style="list-style-type: none"> • Scout area to identify and rectify any hazards. • Be ready to meet the route services crew and assist them to set up the rest area. • Prepare the rest area for riders to arrive. • Ensure that the rest area remains in a presentable fashion for the duration of service to riders. • Monitor the equipment and make any adjustments or repairs if required. • As riders arrive assist them in anyway possible. • Stay positive and try to motivate riders who show signs of physical exhaustion. • Identify riders who look at risk from exhaustion if they continue on. • Keep the area tidy at all times and use the bins provided. • Commence the pack down of aid station once the route closing team indicates to do so.
Outcomes:	With your help riders can arrive to a neatly presented aid station and will be able to seek the necessary aid and rest in order to continue on with their ride safely and successfully. Volunteers will work safely and respectfully with each other.