

3 Peaks Challenge 2012 | Volunteer Job Description

Job Details	
Job Title:	Route Marshal
Team:	Route Marshals Team
Team size:	7
Report to:	Route Marshal Team Leader
Communicates to:	Route Control / Route Operations Team Leader
Base location:	Falls Creek
Duties location:	AM: Falls Creek to Germantown PM: BHP road b/w Anglers Rest & Falls Creek
Arrival date & time:	3pm Saturday 10 th March, 2012
Departure date & time:	11am on Monday 12 th March, 2012
Transport:	<ul style="list-style-type: none"> • Saturday 10am - minibus departing from Southern Cross Station • Monday 11am - minibus departing from Falls Creek
Accommodation:	Lodge style accommodation provided
Meals Provided:	<ul style="list-style-type: none"> • Saturday & Sunday - Breakfast, Lunch and Dinner • Monday - Breakfast (BYO lunch, bus stopover on trip home)
Uniform:	Long sleeve polo shirt and cap
Equipment supplied:	Safety vest and waterproofs if wet weather
Shift times:	<ul style="list-style-type: none"> • Sunday 11th March: 6am – 9pm • Monday 12th March: 7am – 10am <p>While shifts are long, breaks must be taken as required. Your team leader will advise you to take sufficient time off.</p>
Experience / skills required:	Good communication and directional skills, awareness of rider needs and questions.
Physical work:	Some
Sitting / standing:	Sitting and Standing
Outdoor exposure:	Yes, mostly outdoors
Rider contact:	Direct Rider contact
The Challenge – role, responsibilities and outcomes	
Role description:	You will work with the team to direct and assist riders on the route. Route Marshals are located strategically along the route and are the eyes and ears of how the route and riders are tracking. As a route marshal, you will encounter varying responsibilities depending on your location; from cheering the riders, directing unexpected traffic, providing assistance to those who may be struggling, ensuring signage is clear and upright, notifying route control of issues that may arise along the route and helping inform spectators, motorists and pedestrians when the riders are expected.
Key responsibilities:	<ul style="list-style-type: none"> • Be a part of the route marshal team – your team leader will drive you out to locations to perform your role. • Scout area to identify any hazards - remove if possible, notify route control and riders. • As riders arrive assist them in anyway possible. • Ability to help and motivate riders as physical exhaustion will be common throughout the ride.
Outcomes:	You will perform your role so that riders can be assured that they are on the correct route and their well-being has been considered. You will also assist in ensuring the safety of Riders to avoid any potential hazards en Route. Volunteers will work safely and respectfully with each other.