

The West Australian Great WA Bike Ride | Volunteer Job Description

Team	WARBY (We Are Right Behind You)
Operating hours	6am – 5pm
Daily working hours	WARBY's set off each day at intervals. Your daily working hours are likely to change day-to-day and will be advised by your Team Leader.
Rest Day hours	Will be advised by your Team Leader. You will not work as a WARBY on the Rest Day, but you may be required to assist other Volunteer teams, or run skills and maintenance workshops, for example.

The Challenge

Contribute to achieving safe, happy and motivated cyclists.

Team Outline

Team purpose (outcomes)	<ul style="list-style-type: none"> Provide emotional and mechanical support to riders prior to the Ride and throughout the day.
How the team gets the job done (actions)	<ul style="list-style-type: none"> Ride the route and offer mechanical and emotional support to Riders where necessary. Assist in ensuring Riders are prepared when departing the morning site (for example, reminding Riders to fill water bottles or pump up their tyres). Ride towards the back of the group distributing selves amongst the pack. Offer advice on riding technique, nutrition and bike maintenance. Be available to attend Warby Preparation Rides before the event, usually held over 2-3 weekends.

Team Characteristics

Team Size	Medium (10 volunteers)
Physical work	Riding a bike!
Customer contact	Very important Customer Service
Sitting / Standing	Mostly riding your bike
Outdoor exposure	Outdoor
Location	Mostly on the Route
Riding Volunteers	Whilst the whole team rides, they are classified as Full Time Volunteers
Qualifications	First Aid required, customer service focused and friendly, bike mechanical skills
Cash handling	None
Equipment loaned (need to return at end of Ride)	Warby repair kits, Warby jerseys/uniforms
Equipment supplied	Pumps
First day duties	Warby team duties
Last day duties	Warby team duties
Required start and end date	Some pre Ride WARBY Preparations Rides are available. Volunteers required the day before official start day to assist with bike set up and unpacking (due to transport), familiarise self with team and systems. Finished when last Rider completes the last day.