

**The West Australian Great WA Bike Ride | Volunteer Job Description**

<b>Team</b>	<b>Café</b>
<b>Operating hours</b>	2:00pm – 11:00pm
<b>Daily working hours</b>	12:00pm – 12:00am (rostered), 8 hours per day
<b>Rest Day hours</b>	2:00pm -12:00am

**The Challenge**

*The Café provides exceptional bar service to all Ride Participants*

<b>Team Outline</b>	
<b>Team purpose (outcomes)</b>	The Café team work in the early afternoon and evening, serving drinks and snacks from the Café de Canvas with a happy friendly attitude!
<b>How the team gets the job done (actions)</b>	<ul style="list-style-type: none"> <li>• Serving beer in cans, wine by bottle and glass, pre-mixed spirits, soft-drinks, chips, chocolate bars, etc to those over 18 years of age.</li> <li>• Ensuring tables remain clean and rubbish placed in bins</li> <li>• Glass collection and washing</li> <li>• Stock rotation and keeping bar stocked (ice, drinks etc)</li> <li>• Setting up/packing up tables and chairs;</li> <li>• Setting up/packing up the bar, stands, etc;</li> <li>• Operating a cash register;</li> <li>• After service packing equipment into the trucks for transportation to the next campsite</li> <li>• At the next campsite – assisting with unloading and setting up the bar area.</li> </ul>

<b>Team Characteristics</b>	
<b>Team Size</b>	Large – up to 30 Café volunteers
<b>Physical work</b>	Yes, lifting of boxes and equipment required
<b>Customer contact</b>	Customer Service focus
<b>Sitting / Standing</b>	Mostly on your feet
<b>Outdoor exposure</b>	Mostly undercover
<b>Location</b>	On Campsite
<b>Riding Volunteers</b>	Team can have up to 8 rid volunteers
<b>Qualifications</b>	Responsible Service of Alcohol certificate required, Food handling certificate an advantage.
<b>Cash handling</b>	yes
<b>Equipment loaned</b> <i>(need to return at end of Ride)</i>	
<b>Equipment supplied</b>	Bar equipment including beer taps
<b>First day duties</b>	Assistance with set up of campsite or at start of Ride – information team
<b>Last day duties</b>	Assistance with finish site
<b>Required start and end date</b>	Required the day before official start day and finish the end of the Ride